

Quality care, close to home.



## Community Benefit Report – For the Year 2010

Union Hospital excels in offering high quality healthcare to our community. In 2010, nearly 6,000 people were admitted to the hospital, more than 42,000 patients were given Emergency care, and 700 babies were born in our Maternity Center. To deliver this huge volume of care we employed nearly 1,000 people and spent millions of dollars within the community to purchase goods and services.

Union Hospital is a major driver of the local economy, a charitable organization, an educator, and a community advocate. Through this combination of roles the hospital's true impact or "Community Benefit" can be measured. By making this report to the community Union Hospital demonstrates accountability to our patients and affirms our tax-exempt status.

### **Charity Care**

**\$ 4,442,193**

Union Hospital's policy is to provide medically-necessary care to all patients regardless of their ability to pay. Discounts are available to patients with household incomes up to 300 percent of the federal poverty level. Those who qualify for Charity Care are not billed for hospital services.

### **Medicaid Losses**

**\$ 3,543,133**

Ohio's Medicaid program provides health coverage to low-income people. In Ohio, Medicaid pays hospitals an average of 78 cents for every \$1 of outpatient care provided and 96 cents on the dollar for inpatient care.

### **Community Activities**

**\$ 436,620**

More than 9,200 people annually take part in health fairs, screening events, and educational programs at Union Hospital. We host hundreds of meetings of support groups, health organization and service club meetings, and we are clinical training facility for our future caregivers.

**Total Community Benefit**

**\$ 8,421,946**

## Other Factors with Significant Community Impact

While not included in the amount identified as Community Benefit, other costs help provide a better understanding of the hospital's mission to care for all patients and of the hospital's total impact on the community.

### **Medicare Losses** **\$ 532,894**

The Medicare program pays the hospital an average of 92 cents for each dollar the hospital spends to provide care for Medicare recipients.

### **Bad Debt** **\$ 6,945,917**

If people are working they may not qualify for Charity Care. Even if covered by insurance they may have a high deductible or limited benefits. Bad debt occurs when patients do not pay hospital charges for which payment was expected. The hospital works with patients to identify financial assistance eligibility and offers liberal payment plans.